

SW-01303A-09-0343
W-01303A-09-0343

ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM



Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2014 - 119765

Date: 11/20/2014

Complaint Description: 08Q EPCOR
08E Rate Cases Items - In Favor

ORIGINAL

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Buckeye

CBR:

State: AZ Zip: 85396

is:

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name: Jane French

Contact Phone: (623) 815-3109

Nature of Complaint:

*****PETITION WITH 36 SIGNATURES IN FAVOR OF CONSOLIDATION*****

Water Action
Committee

Arizona Corporation Commission

DOCKETED

To: Arizona Corporation Commission
Utilities Division
1200 W. Washington
Phoenix, Arizona 85007

NOV 20 2014

DOCKETED BY

RECEIVED
2014 NOV 20 P 4:20
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

RE: Docket # SW-01303A-09-0343- EPCOR Wastewater
W-01303A-09-0343

To Whom it May Concern;

Please accept this cover letter and the attached 45 signed form letters from Verrado residents, individual voters, making a strong case in favor of full consolidation of wastewater districts under EPCOR's management. We respectfully request you consider these sentiments and accept these letters be included as part of the docket record, expressing resident support for this issue.

Thank you for your time and assistance with this matter. If you have any questions, please contact me at the email address above or by phone at (402) 957-6387.

On behalf of Verrado Residents, Sincerely,

Michelle Harris

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Support the Full Consolidation of
EPCOR Wastewater Districts

Water Action
Committee

To: Arizona Corporation Commission
Utilities Division
1200 W. Washington
Phoenix, Arizona 85007

Subject: ACC dockets: SW-01303A-09-0343
W-01303A-09-0343

To Whom it May Concern;

As a resident of Verrado and EPCOR wastewater customer, I would like to express my support for the full consolidation of EPCOR wastewater districts, and also urge the Commissioners to consider the following points as they consider their final decision.

Simply put, we need relief. Despite the fact that Sun City is ten times the size of Verrado, our residents will pay nearly 80% of the total wastewater revenue that Sun City does after the January increase. Residents in Sun City have valid concerns, but by no means should those concerns eclipse the real crisis created by today's outrageous rates in Agua Frio.

This issue is not just about current customers, but future ones as well. The impact these rates are having to growth in the West Valley cannot be ignored. Agua Frio has the room, the plans, and the capacity to grow. With the massive investment in Loop 303, developers are already turning their eyes westward. Verrado, as we speak, is preparing to add four thousand homes and ratepayers to our community. Growth is a cycle of strength, but proper economic conditions must be in place for growth to take hold. Without those conditions, growth will not materialize.

EPCOR is one company, providing a common service to all of its customers. There are no unique logistical or staffing requirements for Verrado or other Agua Frio customers, yet we bear a disproportionate share of the cost burden, due almost exclusively to reserved capacity for FUTURE customers. Our customer service center is located in the Sun City district. EPCOR is consolidated in all aspects other than pricing, fostering confusion and conflict among customers and communities. One company; one district; one rate.

With these things in mind, I believe that a vote for full consolidation is the only option that will provide fair, stable, and reasonable rates that allow the West Valley to grow. Thank you for your consideration.

1 - Kathlyn Ellingson
2 - Terri Smelker
3 - Terri Smelker
4 - Debbie Saiber
5 - Terry Gunn
6 - W. J. Gundenberger
7 - Dr. Karlen Gable
8 - Peter O'Grady
9 - Gary Gable
10 - Michelle Harris
11 - Todd Hornback
12 - Larry DeMarco

21- Tracy Iranshehr
22- Steve Carlod
23- Carla Smith
24- Jerry Smith
25- Jeannette Myers
26- Darcey Myers
27- Amy Kelly
28- Mary Jo Oldham
29- Ruben & Bridgett Ojeda
30- Stan & Susan Holm
31- Kimberly Banach
32- Jerry & Cindy Hove

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

13- Matt Bighorn
14- Nicole Bighorn
15- Armin Iranshohr
16- Mindy Huarq
17- Michael Huarq
18- Bretta DeMarco
19- Cathy Bell
20- Jeff Blilae
End of Complaint

33- Matt Pangrasin
34- Rose Taylor
35- Claudia Schell
36- Jo Millsl

Utilities' Response:

.

Investigator's Comments and Disposition:

Opinion noted and filed in Dockets SW-01303A-09-0343 & W-01303A-09-0343. closed
End of Comments

Date Completed: 11/20/2014

Opinion No. 2014 - 119765
